

September 3, 2025

QUESTION AND CONCERN RESPONSE

MCOG-25-004 LAPTOPS WITH ACCESSORIES

Question and Concern received by Data Management on August 15, 2025.

1. Question: Relative to Special Provisions: Delivery, IFB states "30 Days upon receipt of Purchase Order." We respectfully request for an extended delivery time frame of 90 days to allow for manufacturing lead time for the custom configured equipment and ample time for shipping and delivery.

Response: Please see attached Amendment #2.

2. Question: Relative to item 1.0 Processor specifications, IFB indicates "Intel Core i7- 1135G7 Processor (2.40 GHZ, up to 4.2GHz with turbo boost, 4 Cores, 8 threads, 8MB cache.)" This processor was introduced in Q3 2020 has been discontinued by Intel (For reference, see https://www.intel.com/content/www/us/en/prodcuts/sku/208658/intel-core-i51135g7-processor-8m-cache-up-to-4-20-ghz/specifications.html). Considering that the IFB requires "New/Unused Laptops," we respectfully request that MCOG revise this specification to reflect an updated processor currently available in the market, such as the Intel Core Ultra Series 2 line of processors.

Response: Based on further market research, the MCOG will consider an up-to-date Intel Core Processor. Please see attached Amendment #2.

3. Question: Relative to item #1.0 memory specifications, IFB indicates "500GB hard drive, 7200RPM, 2.5 7mm." The referenced hard drive (HDD) specifications with 7200 RPM refer to older technology that is no longer offered in current laptop models by major OEMs, such as Dell, HP, Lenovo, SUS, and Acer. Considering the IFB requires, New/Unused Laptops," we respectfully request that MCOG revise the specification to reflect a Solid State Drive (SSD), which offers greatly improved performance over HDD technology, and as such is now considered the industry standard for laptops.

Response: Based on further market research, an up-to-date technology will be considered to satisfy the MCOG's required needs. Please see attached Amendment #2.

4. **Question:** Relative to item 1.0 Accessories specifications, IFB indicates "15.6 inch active cross bag, black" Please provide a definition or description for "active cross bag".

Response: The MCOG requests a 15.6 inch active cross bag or an over the shoulder strap bag.





5. Question: Relative to item 1.0 Accessories specifications, IFB indicates "USB-C Dock Gen 2". We respectfully request that MCOG provide a detailed listing of specifications that will be used to access compliance with the requirement."

Response: The MCOG requires a USB Dock that will support USB-A, USB-B and USB-C.

- 6. **Question**: Relative to item 1.0 software specifications, IFB indicates "3 year premier support warranty, 3 year manufacturer warranty and 1 year parts and supplies."
 - a. Please define the requirement for "premier support warranty"

Response: In regards to premier support warranty, the MCOG requires a 3 year premier support warranty for 24/7 support directly from the Manufacturer.

b. Parts and labor warranty is typically synchronous with the term of the manufacturer warranty. Please confirm if MCOG is requiring manufacturer warranty inclusive of 3 years parts and labor.

Response: The MCOG is requiring a 3 year manufacturer warranty for support and troubleshooting and 1 year parts and supplies.

- 7. **Question**: Relative to item 1.0 Software specifications, IFB states "Inclusive of latest Microsoft Office and Adobe software."
 - a. Please confirm or clarify, is this specifications requiring Microsoft Office 2024 Home and Business?

Response: The MCOG requires the latest Microsoft Office 2024 Home and Business or Professional Plus.

b. Please confirm or clarify, is this specification requiring Adobe Acrobat Pro 2024 3-year term license?

Response: Yes, the MCOG is requiring a 3-year term license for Adobe Acrobat Pro 2024.

8. Question: Should MCOG's responses require further clarification, will MCOG accept follow-up questions?

Response: The MCOG may consider follow up questions only in reference to the issued responses to the initial questions submitted by the question and concerns deadline.

Question: We respectfully request the deadline for submission be extended to two weeks from
the date of the MCOG's distribution of responses to bidder questions to allow for adequate time
to prepare a bid response.

Response: Please see Amendment #2.





Question and Concern received by JMI-Edison on August 15, 2025.

1. Question: Bid Submission Deadline: May we request an extension of the submission deadline by an additional two (2) weeks to allow us sufficient time to prepare a comprehensive and competitive proposal?

Response: Please see Amendment #2.

2. Question: Delivery Period: The current requirement indicates a delivery period of 30 calendar days. Considering production and logistics lead times, may we request an extension to 60 calendar days?

Response: Please see Amendment #2.

3. **Question**: Bidder preference – Kindly confirm if there is any preference or advantage given to non-profit organizations in the evaluation process.

Response: Non-profit organizations must meet requirements.

4. Question: Budget Reference - May we request the budget reference for this requirement?

Response: The budget and funding source for this bid is through the Mayors' Council of Guam Appropriation.

*** NOTHING ELSE FOLLOWS ***

JOYJEAN R. ARCEO
Executive Director

Please Print Acknowledgement Copy	
Received By: Date: Company Name: (Email: tianna.sarros	a@mcog.guam.gov)

